



*Mobile*Link

Device Registration

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Log into PC Branch and click on Access Accounts -> MobileLink

DuTrac Community Credit Union

https://personalbranch.dutracs.org/ISuite5/Features/LandingPage.aspx

PC Branch

Home | Access Accounts | Transfer Funds | Bill Payment | Account Services | Your Preferences | eDocuments | Advance

- Account Summary
- Recent Activity
- Open a Sub-Account
- Stop Payment
- Mobile Link
- e-Mail Notification

DE Q. MEMBER
ed in on: Tuesday, April 23, 2013 at 3:00:40 PM

Account Summary	Balance
-----------------	---------



Terms and Conditions for Mobile Banking

DuTrac Community Credit Union Mobiliti Terms & Conditions

Thank you for using the Fiserv Mobiliti Services ("Services") and any related Software ("Software") provided by DuTrac Community Credit Union ("Financial Institution") combined with your handheld's text messaging capabilities. By participating in the Services or using the Software, you are agreeing to the following terms and conditions, in addition to any terms and conditions to which you have previously agreed with respect to the underlying electronic banking and billpay services of which the Service is a part. Financial Institution in its discretion may modify these Terms and Conditions at any time. **Standard messaging charges apply.**

Terms and Conditions:

a. Program: Financial Institution offers their customers mobile access to their account information (e.g., for checking balances and last transactions) over the Short Message Service (SMS), as well as the option to set up alerts for their accounts (e.g., low balance alerts). Enrollment requires identification of the user's

I accept these Terms and Conditions

Continue

Printer friendly page (opens in new window)

You must click the check box beside "I accept these Terms and Conditions" The "Continue" button will then appear. Click "Continue"

Select Services

Choose from a variety of mobile banking services. You can get basic account balance and transaction information, or receive full mobile banking capabilities that allow you to view account details, pay bills, transfer money, and more.

Please Choose a Service:

[Not Sure? Click here to compare the services](#)

Mobile Browser (I'd like to receive a link to Browser Banking.)



Why Use Mobile Browser Banking?

Get full and extended mobile banking capabilities on your web-enabled device. Receive an optimal banking experience with a look and feel that is similar to PC-based online banking, in a site designed to fit neatly into your device's screen.

[View Screenshot](#)

Text Messaging (I'd like to use text banking services.)



Why Use Text Banking?

Send text commands (such as BAL) to your bank from your SMS-enabled phone to inquire about basic account balance and transaction history information. Receive text message responses directly to your phone.

[View Screenshot](#)

Downloadable Mobile Apps (I'd like to receive a link to download the App.)



Why Use a Downloadable Application?

Get a customized application for your iPhone or Android device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your device's unique features.

Supported phones:

• iPhone  • Android 

[View Screenshot](#)

Alerts (I'd like to receive text alerts.)



Why Use Alert Banking?

Include text message alerts with your mobile banking service(s) to monitor your mobile banking accounts. Choose how and when you want to be notified of changes to account balances and personal information. (Select at least one other mobile banking service.)

[View Screenshot](#)

[Continue](#)

Account Selection and Configuration

1. Select your timezone which helps us to determine when to send alerts to your phone

Time Zone: ▼

2. Select the account you wish to access through Mobile Banking and confirm their nicknames

Eligible Accounts	Mobile Banking Nickname
<input type="checkbox"/> Used Auto (*85=2) Loan	<input type="text" value="1"/>
<input type="checkbox"/> 1st Mtg ARM (*85=3) Loan	<input type="text" value="2"/>
<input type="checkbox"/> Home Equity (*8=20) LineOfCredit	<input type="text" value="3"/>
<input type="checkbox"/> Easy Access (*8=31) LineOfCredit	<input type="text" value="4"/>
<input type="checkbox"/> Main Share (*85=0) Savings	<input type="text" value="5"/>

What's a Texting Nickname?

The nickname identifies the account in a text message. For example, to check your transaction history, text HIST followed by the account nickname, such as S1.

[View Example](#)

Choose which accounts you wish to access through MobileLink. The Mobile Banking Nickname is important for text based banking (SMS). Cross-accounts show as eligible accounts.



[Home](#) | [Access Accounts](#) | [Transfer Funds](#) | [Bill Payment](#) | [Account Services](#) | [Your Preferences](#) | [eDocuments](#) | [Advance](#)

Your Mobile Device

Enter Your Mobile Phone Number: For example, 5551234567

- You should have your mobile phone with you.
- You'll receive a text message with an activation code. You need this activation code to continue.
- The phone number you provide will not change any other phone numbers we have on file in our records.

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

- A. You are the account holder, or
- B. You have the account holder's permission to do so.

Message and data rates may apply. **For help, text "HELP" to 59289. To cancel, text "STOP" to 59289 at any time.** Message frequency depends on account settings. For assistance, please contact customer service at 563 582 1331.

[Back](#)

[Continue](#)

Our participating carriers include (but are not limited to): AT&T, Sprint, T-Mobile®, U.S. Cellular®, Verizon Wireless



[Home](#) | [Access Accounts](#) | [Transfer Funds](#) | [Bill Payment](#) | [Account Services](#) | [Your Preferences](#) | [eDocuments](#) | [Advance](#)

Enter Activation Code

Enter the activation code we sent to your phone.

Activation Code

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

- A. You are the account holder, or
- B. You have the account holder's permission to do so.

Message and data rates may apply. **For help, text "HELP" to 59289. To cancel, text "STOP" to 59289 at any time.** Message frequency depends on account settings. For assistance, please contact customer service at 563 582 1331.



*Mobile*Link


Text Based Banking

Example of the activation message you will receive on your cell phone





Activation Successful

 [Print This Page for My Records](#)

Important Information

Text Message Banking

- Expect to receive a text message with your mobile banking short code and texting commands
- Text 'BAL' for your balances
- Text 'HIST' + your account's texting nickname for a list of transactions (ex. HIST C1)

Mobile Browser Banking

- Expect to receive a text message with a link to the mobile banking site
- Click and bookmark the mobile banking site's unique link

Alert Banking

- Now that you've registered for Alert Banking, use the Alerts management features in online banking to set up specific mobile alerts.
- To begin receiving alerts on your phone, you'll need to specify the account and choose the type of alerts you'd like to receive

 [Print This Page for My Records](#)

[Go to Mobile Banking Main Menu](#)



Main Menu

Click the tabs below to manage your Mobiliti options.

[My Devices](#) | [My Accounts](#) | [My Profile](#)

Device Details | **Carrier** | **Status** | **Receive Alerts**

5635551234 | Verizon | Activated

I want to:



[Home](#) | [Access Accounts](#) | [Transfer Funds](#) | [Bill Payment](#) | [Account Services](#) | [Your Preferences](#) | [eDocuments](#) | [Advance](#)

Main Menu

Click the tabs below to manage your Mobiliti options

[My Devices](#) | [My Accounts](#) | [My Profile](#)

Device Details	Carrier	Status	Receive Alerts
5635551234	Verizon	Activated	<input type="checkbox"/>

I want to:

Change my phone number



Go

Change my phone number

Change my Mobile Banking services

Stop using this device for Mobile Banking

Get a link to the Mobile Banking website

Add New Device



Main Menu

Click the tabs below to manage your Mobiliti options

- [My Devices](#) | [My Accounts](#) | [My Profile](#)

Please select the accounts you want to have access to through Mobile Banking.

Eligible Accounts	Mobile Banking Nickname
<input type="checkbox"/> Used Auto (*85=2) Loan	1
<input type="checkbox"/> 1st Mtg ARM (*85=3) Loan	2
<input type="checkbox"/> Home Equity (*8=20) LineOfCredit	3
<input type="checkbox"/> Easy Access (*8=31) LineOfCredit	4
<input type="checkbox"/> Main Share (*85=0) Savings	5

What's a Texting Nickname?

The nickname identifies the account in a text message. For example, to check your transaction history, text HIST followed by the account nickname, such as S1.

[View Example](#)



[Home](#) | [Access Accounts](#) | [Transfer Funds](#) | [Bill Payment](#) | [Account Services](#) | [Your Preferences](#) | [eDocuments](#) | [Advance](#)

Main Menu

Click the tabs below to manage your Mobiliti options

[My Devices](#) | [My Accounts](#) | [My Profile](#)

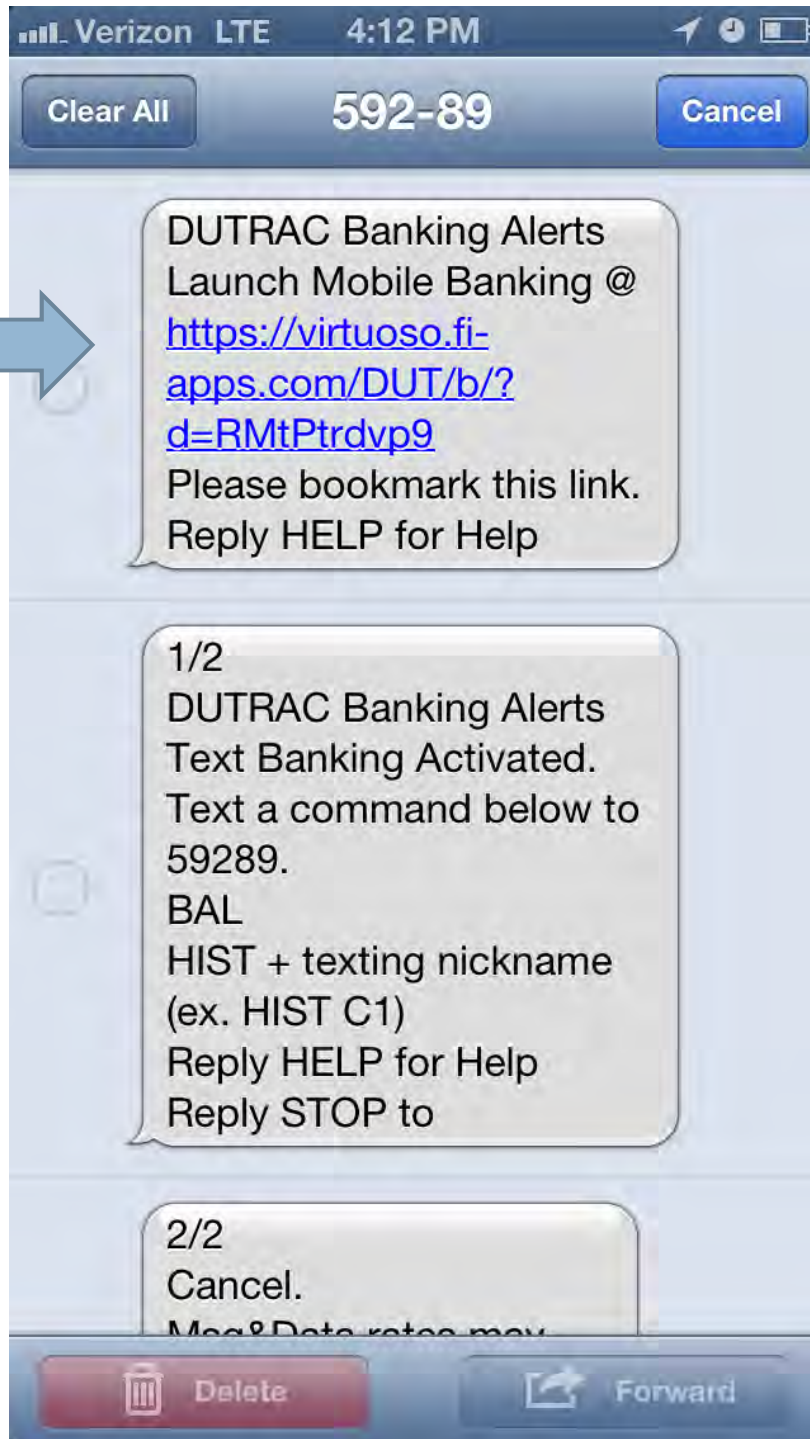
Customer Name

JOE Q. MEMBER

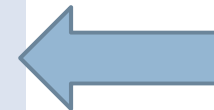
Time Zone:

(GMT-06:00) Central Time (US & Canada) ▼

Update



Touch link to launch browser based Mobile Link



Text Banking Instructions

Clear All

592-89

Cancel

[d=RMtPtrdvp9](#)
Please bookmark this link.
Reply HELP for Help

1/2
DUTRAC Banking Alerts
Text Banking Activated.
Text a command below to
59289.
BAL
HIST + texting nickname
(ex. HIST C1)
Reply HELP for Help
Reply STOP to

2/2
Cancel.
Msg&Data rates may
apply.
Msg Freq Varies by Acct
Info: [563 582 1331](#)

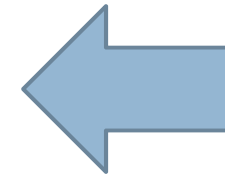
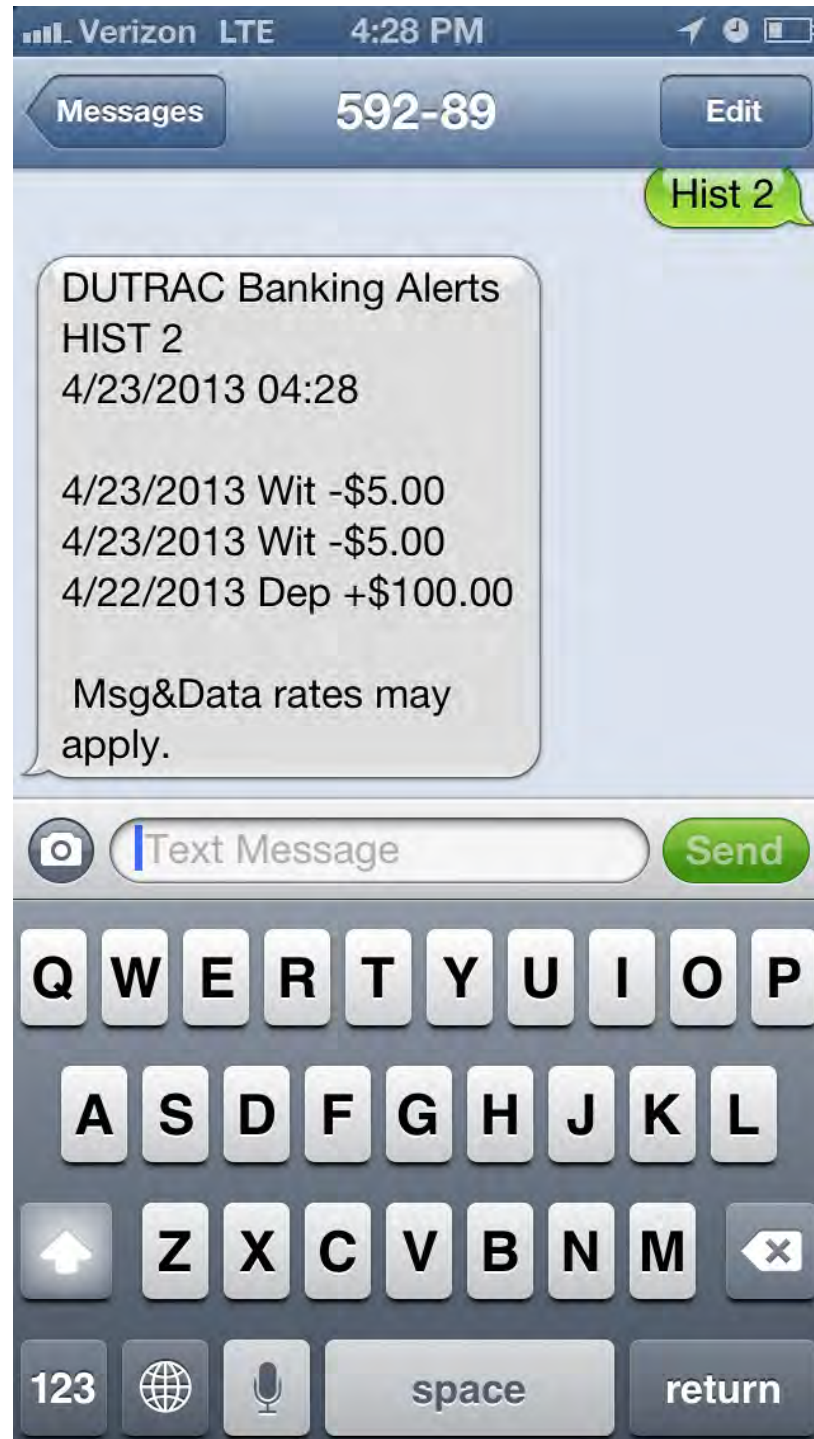
Delete

Forward

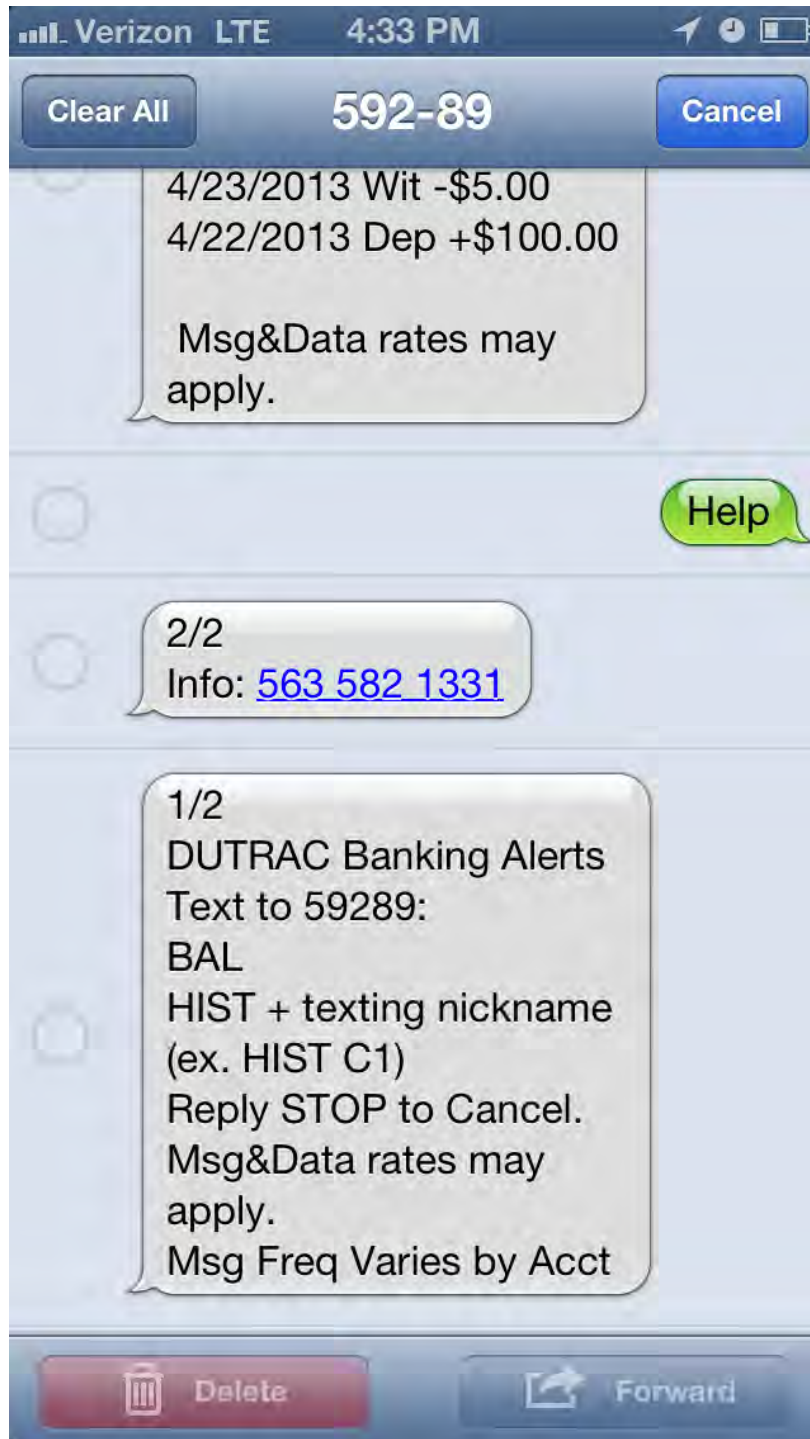
Balance
information via
Text Banking



“Hist” will prompt the four most recent transactions to be sent in a text message. If more history is desired, enter “next” and send. The next four transactions will be messaged.



“Hist” command requires use of nickname



Help Command



*Mobile*Link

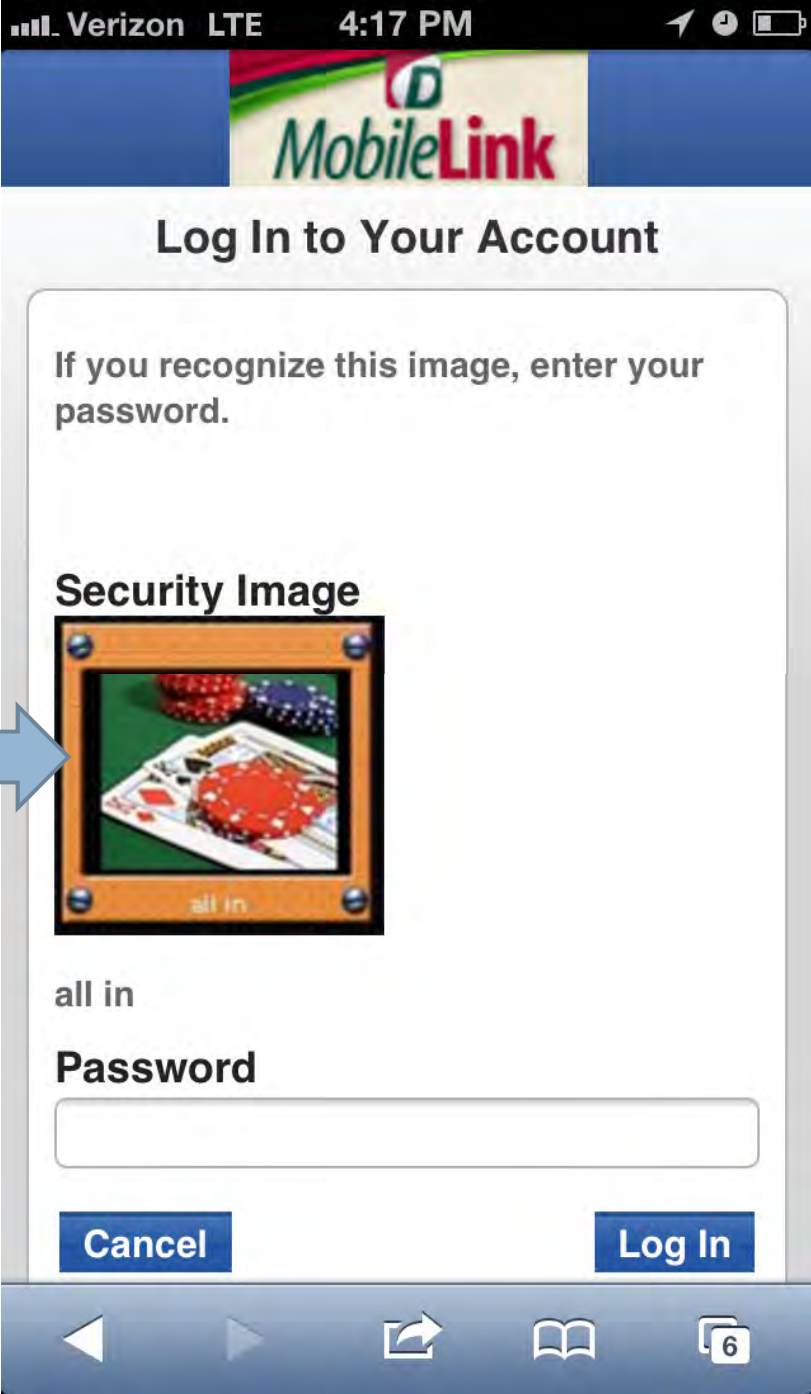
Mobile Browser Based Banking



Mobile Banking

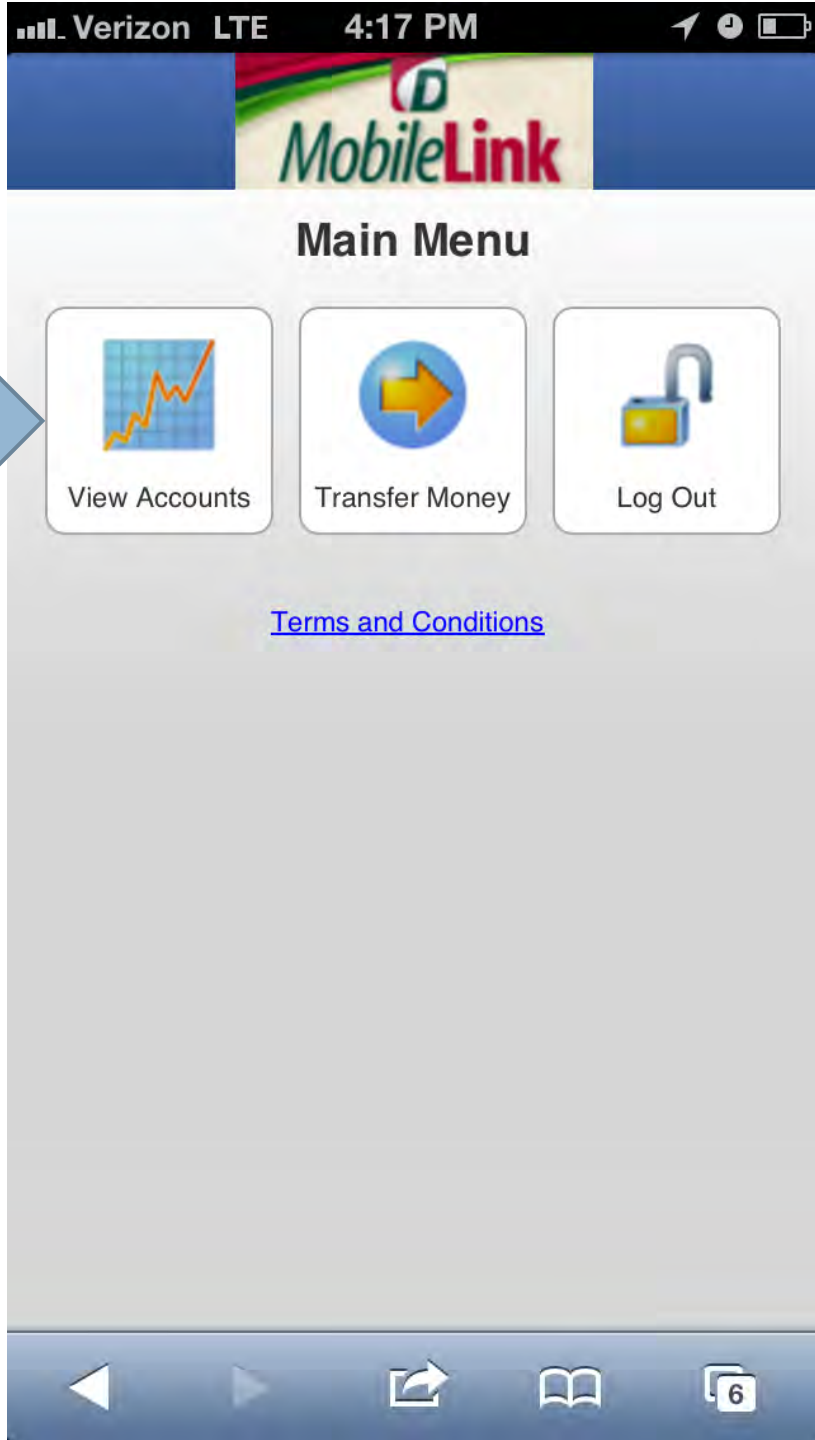


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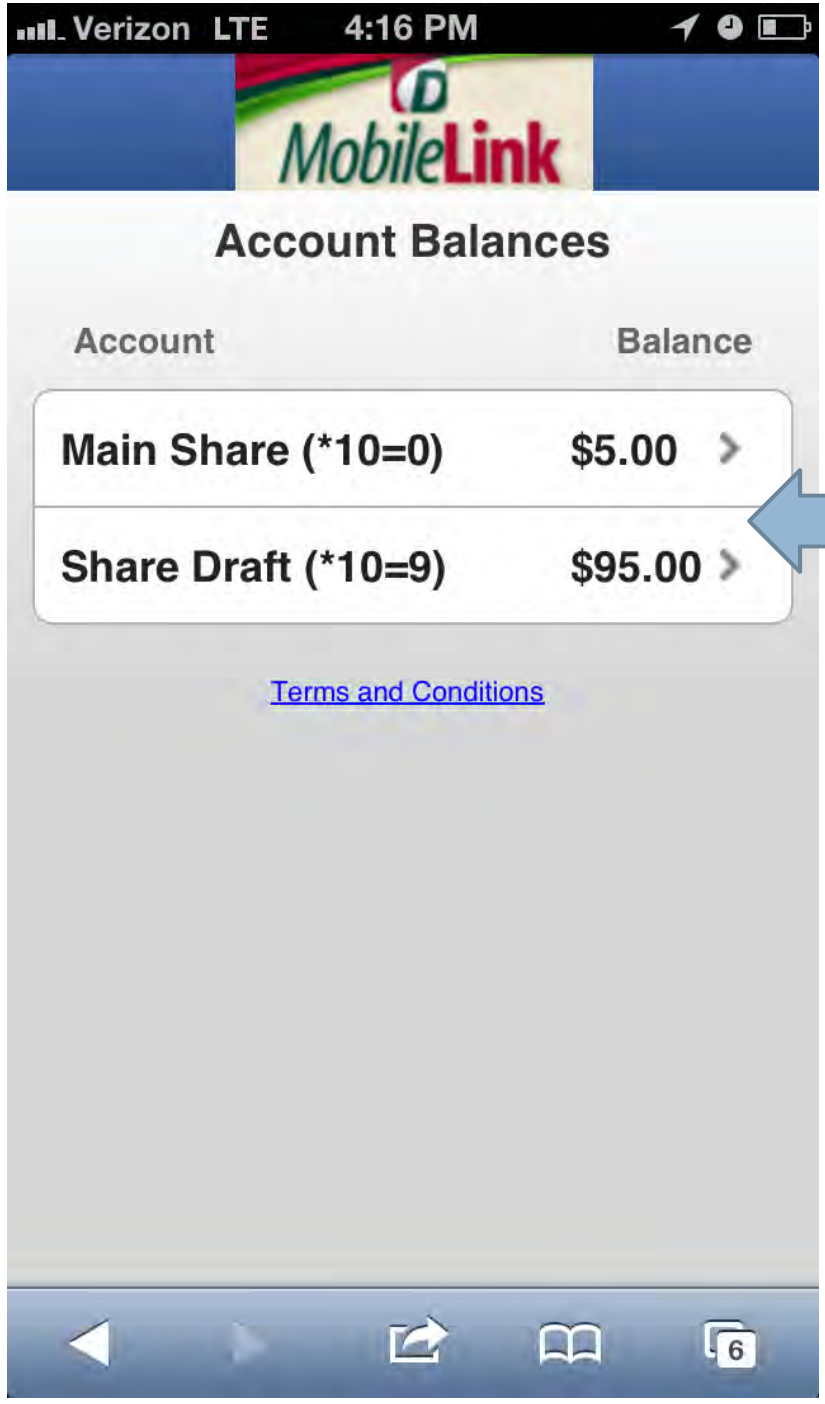


Uses Multi-Factor Authentication- same image and password as PC Branch.

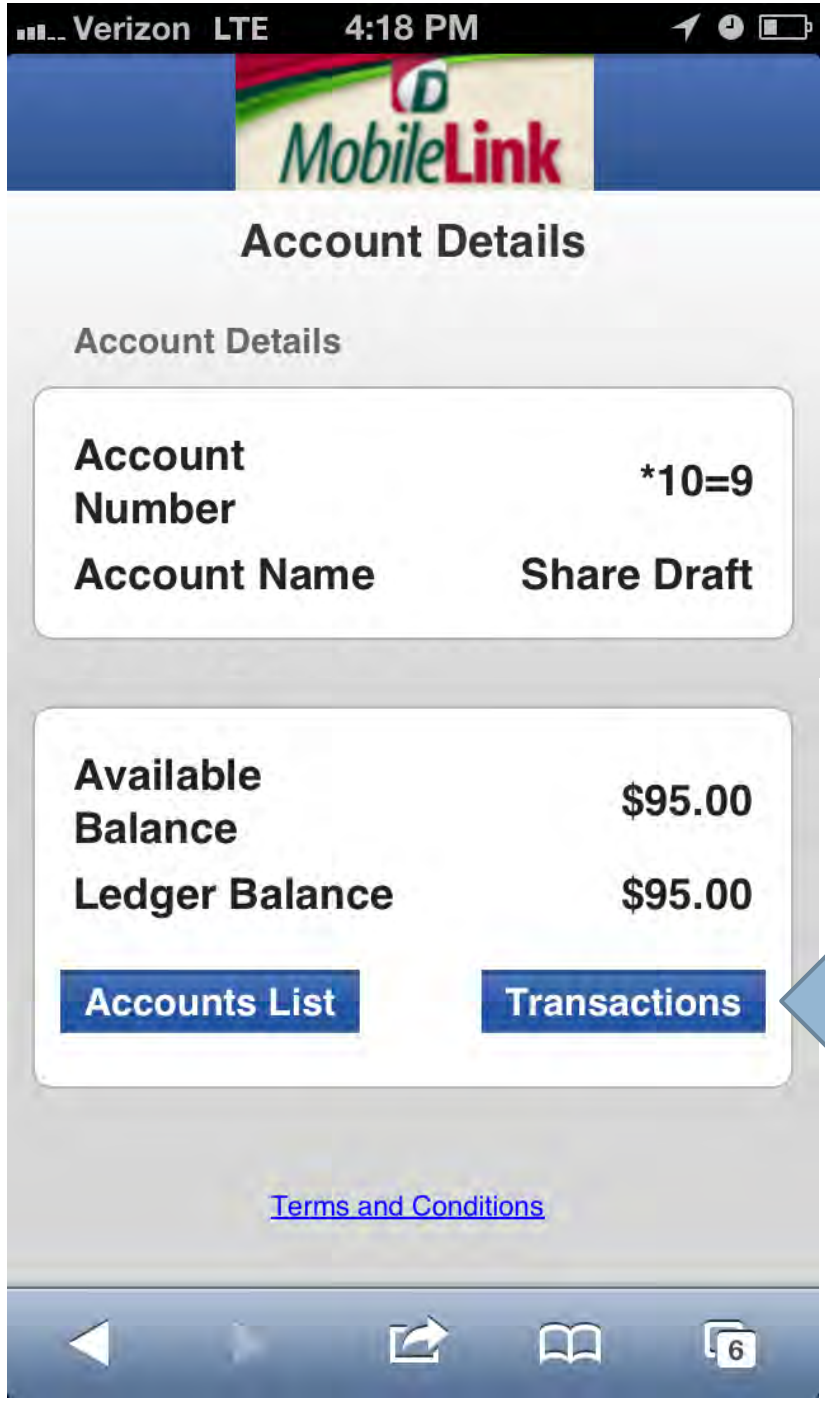




Press "View Accounts" for balance information



Touch the arrow after the numerical balance to drill down into a specific suffix.



Press "Transactions" for suffix history



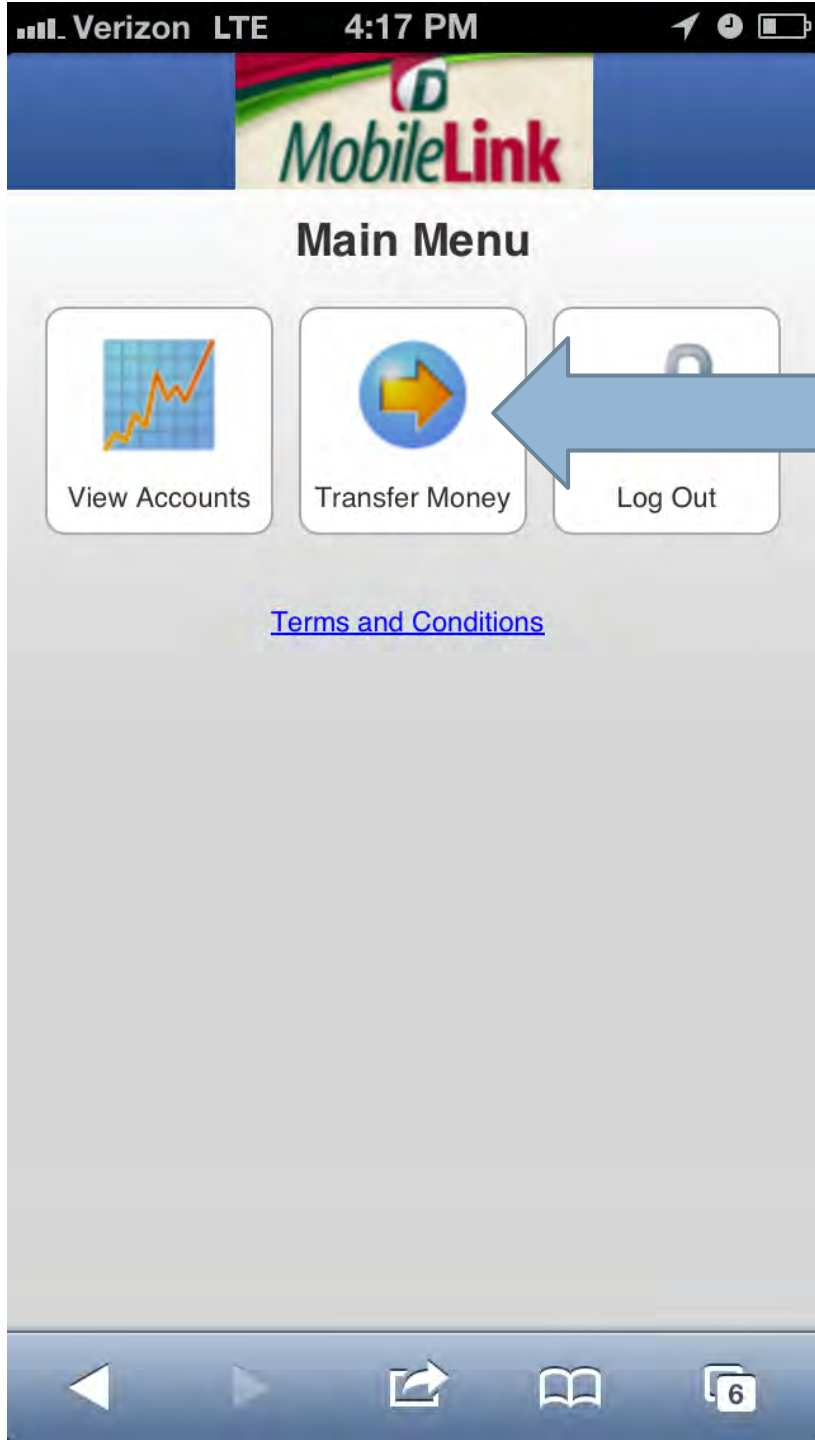


Transaction History

Share Draft (*10=9): \$95.00

Withdrawal @ PC ...	-\$5.00
Withdrawal @ PC Branch	4/23/2013
Transfer "DTS" 5.00 to share 0	
<hr/>	
Deposit TEST NEW ...	+\$100.00
Deposit TEST NEW MOBILE	4/22/2013

[Terms and Conditions](#)



Press "Transfer Money" for all transfers, including to Cross Accounts



Transfer Money

Transfer From

Main Share (*10=0) : \$5.00

Transfer To

Share Draft (*10=9) : \$95.00

Amount

Enter Amount...

Cancel

Next

[Terms and Conditions](#)



Confirm Transfer

From Account

Share Draft (*10=9)	\$95.00
---------------------	---------

To Account

Main Share (*10=0)	\$5.00
--------------------	--------

	\$5.00
--	--------

Do you want to make this transfer?

No

Yes

[Terms and Conditions](#)



Transfer Confirmation



Your transfer is complete.

Account	Balance
Share Draft (*10=9)	\$95.00
Main Share (*10=0)	\$5.00

Confirmation Number

3516180382


[Terms and Conditions](#)



*Mobile***Link**

Text / E-Mail Alerts

New option for SMS text alerts



Home | Access Accounts | Transfer Funds | Bill Payment | Account Services | Your Preferences | eDocuments | Advance

- Account Summary
- ▶ e-M Recent Activity
- Open a Sub-Account
- Stop Payment
- e- Mobile Link
- e- **e-Mail Notification**
- e-Mail Preferences

[Continue](#)



▶ e-Mail Notification

- e-Statement Selection Options
- e-Mail Subscription Options
- e-Lerts Options
- e-Mail Preferences

[Continue](#)

> [Cancel e-Mail Notification](#)

To change mobile number or carrier, select the 'Mobiliti' tab and click on the 'Update My Phone' link.



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▶ Add e-Lert

e-Lert:

Share Balance Below a Value

Description:

eLert when a share account balance goes below a value

Options:

Dollar Amount:

Suffix: ▼

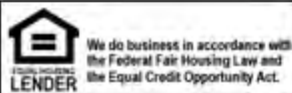
Reminder Note:*

Delivery Method

e-Mail SMS (Text Message) both e-Mail and SMS (Text Message)

Note: '*' (Optional) Remind yourself of the purpose of this e-Lert. Enter a note below that will be sent along with your e-Lert.

[Continue](#) [Cancel](#)



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